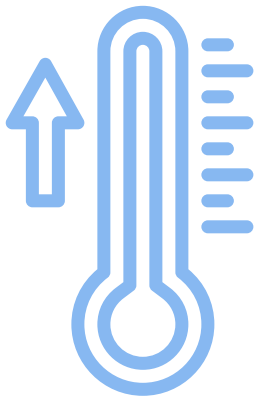


COVID-19 STANDARD OPERATING PROCEDURES

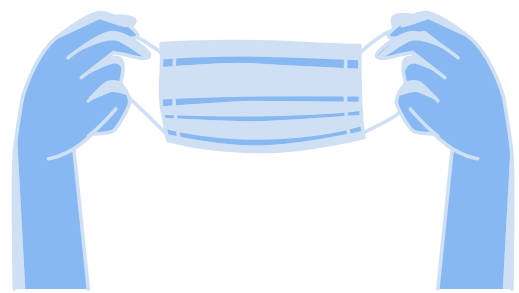


UPON ARRIVAL

All guests temperatures will be checked upon entry of the hotel. If the temperature is >37.5 degrees celcius, then you will be advised to seek medical assistance and will not be allowed in the hotel. If your temperature is normal you will be allowed to enter. You must wash your hands at the handwashing station before entry.

PROTECTIVE WEAR

Masks and gloves are available for free at reception for all guests. Gloves are also available at the breakfast counter. For everyones safety please keep social distancing of 1 meter minimum.



OUR STAFF

Our team is fully educated, trained, and ensures that all safety measures are taken to prevent COVID-19. All staff wear masks and practice social distancing to ensure your safety at all times.

THE HOTEL ROOMS

All rooms are cleaned and disinfected daily. A thorough cleaning is done upon checkout. Hotel room keys are are washed and sanitised before they are given to guests.



THE RESTAURANT

All restaurant serving items are sanitised. Tables are thoroughly cleaned between covers. Tables are set for social distancing. Breakfast is a la carte, with a few self service items. Only mineral water is served at the restaurant. Water for ice cubes, espresso machine, and water for cleaning food items is treated with UV. Sanitiser is located in various places at the restaurant.

PRECAUTION EVERYWHERE

Vehicles are sanitised between transfers. Only a driver and two passengers per transfer maximum. We constantly are cleaning and disinfecting all surfaces, such as workstations, restaurant tablets, tables, ordering tablets, countertops, light switches and doorknobs.



**IF YOU HAVE FEVER, COUGH OR TROUBLE BREATHING
PLEASE SEEK MEDICAL CARE AND STAY HOME.**

WE LOOK FORWARD TO PROVIDING YOU A SAFE EXPERIENCE.

www.mediterraneotanzania.com